**CAR RENTAL COMPANY REQUIREMENTS**

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-As a owner, I want to get feedbacks from customers after using our services online so that we can adjust our services to serves future clients better

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-As a owners, charges for late returning car need to be applied in order to manage the number of cars

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-As a staff, I want a database for car rental information such as customers information, store information … so that we can search or track the clients information easier

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-As a customer, I want price to be discounted after using the services several times so that I can save my money

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-As a customers, I want my rental car to cover all insurance so that when accident might happen, it would reduce the damage cost .

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-As a customer, I want to be able to return the car in different places in Australia so that I am flexible to my plan for vacation or work

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-As the owner, I want to have lower price for older vehicle so that we can have more options for clients

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-As a customer, I want a hotline support so that I can call them whenever I have problems

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-As a owner, I want to promote clients who return cars on our \*\*

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-As a staff, I want the database to be able to extract the most rented cars monthly, which city have the largest car rental so that we can advise for customers

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-As the owner, I want the website interface to provide some functional buttons with some simple query input to display the analysis results so that customers can search and using website to search their information

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-As a customer, I want to access the website interface so that I can view all the cars available

-As the owner, I want the customers to plan their return location initially so that the customers will know the drop off address beforehand

-As a client, I want to change the car during the rental contract period if the car has a problem so that I can continue my journey

-As the owner, I want all the cars is provided with GPS so that I could track if needed